

Les Hirondelles

Terms & Conditions

Travel Insurance

You are strongly advised to take out travel insurance to cover your holiday.

Cancellations

Cancellations must be made in writing by the person who made the holiday booking. The following cancellation charges will be applied:

| Cancellation made within the following period before the commencement of holiday | Cancellation Fee |
|--|------------------|
| Six weeks | 100% |
| 3 months | 50% |
| Over 3 months | 20% |

Security/Damage Deposit

The security/damage deposit is payable with the final payment. It is used to cover the cost of any damage, breakages and any necessary excessive cleaning. The gîte is to be left in a clean and tidy condition on departure, and the deposit will be returned within 14 days after the end of the holiday, less any deductions for damage, breakages and excessive cleaning necessary.

| Gîte | Security/Damage Deposit (£) |
|-------------------|-----------------------------|
| Rose Farmhouse | 100 |
| Sunflower Cottage | 75 |

Guest Responsibilities

The use of the accommodation, equipment and any amenities on site is entirely at the hirer's own risk and no responsibility can be accepted for injury, loss or damage to guests or their property. Only persons named on the booking form are entitled to stay at Les Hirondelles or to use the facilities and equipments. No other persons will be allowed access.

Pets: Dogs may be brought for a supplement of £20 for the first dog and £10 additional dogs if listed on the booking form. No other pets are permitted.

Smoking: No smoking is permitted in any of the gîtes or other buildings at Les Hirondelles. Smoking is permitted outside but guests are requested to be respectful of other guests.

Septic Tanks: In common with most of rural France, Les Hirondelles is served by a septic tank. It is important that no sanitary items or nappies are flushed down the toilets and only French toilet paper may be used (English toilet paper can block the filters). No chemicals should be flushed down the toilets or emptied into sinks, particularly bleach. Only toilet cleaners suitable for septic tanks should be used. We will supply an initial quantity of toilet paper and cleaner for you.

Owners' Liabilities

The Owners shall not be liable to the guests for any defect or stoppage of public services nor in respect of any equipment or appliance in the gîtes or garden nor for any loss, damage or injury caused by adverse weather conditions, riot, war, strikes or any other matters beyond the control of the Owners; nor for any loss, damage or inconvenience caused to or suffered by the Guest should the property be destroyed or substantially damaged before the start of the rental period and in any such event the Owner shall within 14 days of notification to the Guest, refund all sums previously paid by the Guest in respect of the holiday period. Under no circumstances shall the Owner's liability to the Guest exceed the amount paid to the Owner for the rental period.

Note

We make every effort to ensure the accuracy of the information on our website and publicity brochures but we cannot guarantee that all facilities, equipment etc are exactly as described. If, on arrival, anything is not what you expected please let us know as soon as possible and we will make every effort to rectify it, if possible.